

Dear KHANGAN/ADHI/ajayes

Sanction No. SS4/R/108784 dated 21/02/2024 has been generated in reference to Service order No. 380301 dated 18/02/2024.

Area : SS4 COIMBATORE

Model : 52141501SD02440/RT EONVIBE 346C 35 HCI ST RH

Replacement Product Code : 52141501SD02440 RT EONVIBE 346C 35 HCI ST RH

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02440 RT EONVIBE 346C 35 HCI ST RH

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 220702440FR00040

Invoice No : 11140023

Invoice Date : 30/12/2023

DOP : 30/12/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Transit from Branch to Dealer / Distributor / Cust

Damaged Part(Only For Appl) : MDoor

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 600 Labour Rs. 300 (Includes gas charging , if any)

Nature Of Problem : Dealer_Expectations_-_Not_allowing_Repairs

Job Code Desc : MAIN DOOR#DOOR - DAMAGED/DENTS & SCRATCHES (METAL)#APPLIANCE T O BE REPLACED

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : MODERN RADIO SERVICE MODERN RADIO SERVICE

Address : MODERN RADIO SERVICE MODERN RADIO SERVICE MSR MODEN BIG STREET, N R KMBF OPP, KUMBAKONAM 11 TSR BIG STREET

City: Kumbakonam

Telephone Number : 9585514802

Mobile Number : 9585514810

Observation text: Main door scratches Dealer not allowing to repair Appliance to be replaced

Approval remark: MAIN DOOR DAMAGED-TRANSIT/HANDLING DAMAGES. DEALER IS EXPECTING REPLACEMENT ONLY.

Sanction text: Main door problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.