

Dear KHANGAN/ADHI

Sanction No. SS4/A/100959 dated 10/02/2024 has been generated in reference to Service order No. 616737 dated 29/01/2024.

Area : SS4 COIMBATORE

Model : 40101701SD01254/SIC 12TTC3-WWA SPLIT 3S

Replacement Product Code : 40101701SD01254 SIC 12TTC3-WWA SPLIT 3S

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01254 SIC 12TTC3-WWA SPLIT 3S

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230200008SA03411

Invoice No : 11055587

Invoice Date : 22/04/2023

DOP : 22/04/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 230200008OD00198

Nature Of Problem : Customer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : PRODUCT PACKING#BOTTOM THERMOCOL#ESTIMATE GIVEN

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : SREE AYYAN SREE AYYAN

Address : SREE AYYAN SREE AYYAN SAMUTHAIYAM PALAIYAKOTTAI MANNARGUDI THIRUVARUR DIS

City: Kumbakonam City

Telephone Number : 8072153729

Mobile Number : 9487088152

Observation text: Gas leak at ODU condenser - 22-4-23 cust not allowing to repair appliance to be replaced

Approval remark: GAS LEAK - CUST CASE- NOT ACCEPTING REPAIR.

Sanction text: Gas leak problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.