

Dear KHANGAN/ADHI

Sanction No. SS4/R/108772 dated 21/02/2024 has been generated in reference to Service order No. 379217 dated 15/02/2024.

Area : SS4 COIMBATORE

Model : 52141501SD02099/RT EONVIBE 306C 35 HCIF JD PR

***** SRN *****

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02099 RT EONVIBE 306C 35 HCIF JD PR

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 221102099FR00106

Invoice No : 11122288

Invoice Date : 28/02/2023

DOP : 28/02/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

PRA submitted by : AVUDAIAPPAN S

Customer / Dealer Code : 40000E

Customer / Dealer Name : GIRIAS INVENSEMENT PRIVATE LIM GIRIAS INVENSEMENT

Address : GIRIAS INVENSEMENT PRIVATE LIM GIRIAS INVENSEMENT PRIVATE LIM NO 2

8/2 ;NEW SEHEME ROAD ; POLLACHI ;R LM: NEAR GANDHI STATUE BACKSID

City: POLLACHI H O

Telephone Number : 8939970754

Mobile Number : 8939970753

Observation text: LOW COOLING- CUST NOT SATIFIED- DEALER REPLACED DEALER WAN

TS REPLACEMENT DOP 29.08.2023 SRN DUE TO STOCK UNAVAILABILITY- REPAIRED ONC
E

Approval remark: LOW COOLING- REPEAT ISSUE- CUST CASE. ESCALATED CASE

Sanction text: Repeated complaints in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.