

Dear KHANGAN/ADHI

Sanction No. SS4/A/100964 dated 24/02/2024 has been generated in reference to Service order No. 618337 dated 19/02/2024.

Area : SS4 COIMBATORE

Model : 40101701SD01217/DSS 18II5R32 WWR

Replacement Product Code : 40101701SD01217 DSS 18II5R32 WWR

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01217 DSS 18II5R32 WWR

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 231201217SA00710

Invoice No : 11087955

Invoice Date : 06/02/2024

DOP : 06/02/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 231101217SA00119

Nature Of Problem : Customer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : COMPRESSOR#Compressor Discharge#APPLIANCE TO BE REPLACED

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : UMA DEVI

Address : UMA DEVI IRI ADUTHURAI TAMILNADU

City: Aduthurai

Telephone Number : 8943022844

Mobile Number : 8943022844

Observation text: Compressor not working due to ODU PCB defect Customer not allowing to repair Discussed with trainer case

Approval remark: odu pcb defect- CUST NOT ACCEPTING REPAIR

Sanction text: compressor problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.