

Dear KHANGAN/ADHI/ajayes

Sanction No. SS4/R/108814 dated 29/02/2024 has been generated in reference to Service order No. 380911 dated 20/02/2024.

Area : SS4 COIMBATORE

Model : 52141501SD03328/RD ERIOPLS 205B THF ST GL

Replacement Product Code : 52141501SD03328 RD ERIOPLS 205B THF ST GL

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD03328 RD ERIOPLS 205B THF ST GL

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230803328DR01162

Invoice No : 11138246

Invoice Date : 17/11/2023

DOP : 17/11/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Transit from Mfg Plant / Bhiwandi to Branch

Damaged Part(Only For Appl) : Cabinet

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 1000 Labour Rs. 200 (Includes gas charging, if any)

Nature Of Problem : Dealer_Expectations_-_Not_allowing_Repairs

Job Code Desc : CABINET#CABINET - DAMAGED/DENTS & SCRATCHES - SIDE PANEL REAR BOTTOM BUCKLING#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : AVM ENTERPRISES AVM ENTERPRISES

Address : AVM ENTERPRISES AVM ENTERPRISES AVM ENTER PRICES DHARMAPURI H.O

City: Settikarai B.O

Telephone Number : 9025542470

Mobile Number : 9865336222

Observation text: DAMAGED CASE,DEALER STOCKSET COMPLAINT.CABINET BOTTOM BUCKLING CASE. STOCK AVAILABLE FOR RC AND PLEASE APPROVE THE SAME SIR

Approval remark: CABINET DAMAGED FROM THE BASE-TRANSIT/HANDLING DAMAGES. LE G BUCKLING. NOT REPAIRABLE.

Sanction text: dealer damaged case

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.