

Dear KHANGAN/ADHI/ajayes

Sanction No. SS4/R/108832 dated 29/02/2024 has been generated in reference to Service order No. 367961 dated 13/01/2024.

Area : SS4 COIMBATORE

Model : 52141501SD02851/RD EMARVEL 207B TDF FS ST

Replacement Product Code : 52141501SD02851 RD EMARVEL 207B TDF FS ST

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02851 RD EMARVEL 207B TDF FS ST

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 231002851DR02257

Invoice No : 11138696

Invoice Date : 28/11/2023

DOP : 28/11/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Transit from Branch to Dealer / Distributor / Cust

Damaged Part(Only For Appl) :

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 300 Labour Rs. 100 (Includes gas charging , if any)

Nature Of Problem : Dealer_Expectations_-_Not_allowing_Repairs

Job Code Desc : COMPRESSOR#JAMMED#APPLIANCE TO BE REPLACED

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : PUNNIYAMOORCTHI PILLAI DEPARTMENTAL STORE

Address : PUNNIYAMOORCTHI PILLAI DEPARTMENTAL STORE NO 1476, SOUTH RAMAN, T HANJAVUR, LM: NEAR OLD BUS STAND,

City: THANJAVUR CITY S.O

Telephone Number : 8098750602

Mobile Number : 9944926422

Observation text: Compressor high amps-defective case Dealer not allowing re pair Appliance to be replaced

Approval remark: COMPRESSOR HIGH AMPS-DEALER STOCK SET CASE

Sanction text: compressor problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.