

Dear KHANGAN/SRINIR/ajayes

Sanction No. SS4/W/102059 dated 22/01/2024 has been generated in reference to Service order No. 368090 dated 13/01/2024.

Area : SS4 COIMBATORE

Model : 52141601SD00420/WTEON VLVT 75 5.0 FDTN MTBK

Replacement Product Code : 52141601SD00420 WTEON VLVT 75 5.0 FDTN MTBK

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00420 WTEON VLVT 75 5.0 FDTN MTBK

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230900420FW00657

Invoice No : 11137240

Invoice Date : 28/10/2023

DOP : 28/10/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Transit from Branch to Dealer / Distributor / Cust

Damaged Part(Only For Appl) : Cabinet

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 600 Labour Rs. 300 (Includes gas charging , if any)

Nature Of Problem : Dealer_replaced_to_customer_approved_by_Service

Job Code Desc : CABINET#CABINET - PAINT SCRATCHED#APPLIANCE TO BE REPLACED

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : SATHYA AGENCIES SATHYA AGENCIES

Address : SATHYA AGENCIES SATHYA AGENCIES NO :15 , NEW STREET , COMMISSI
ON MANDI , THIRUCHY ROAD , NEAR : TRENDS SHOWROOM MANAPARAI 621306

City: Manaparai

Telephone Number : 7306073985

Mobile Number : 7305073985

Observation text: Cabinet damaged in washer-5-1-2024 Dealer replaced to cust
omer on approval Appliance to be replaced

Approval remark: CABINET DAMAGED -TRANSIT/HANDLING DAMAGES. TOP 150 SATH
YA

Sanction text: Top 150 dealer damaged policy case

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than abo
ve sanction no. stands void.

- If any alteration required in above details than this document needs to be
regenerated (pdf format) through smartnet system. Contact respective servic
e executive.