## Dear KHANGAN/ADHI/ajayes

Sanction No. SS4/A/100961 dated 24/02/2024 has been generated in reference to Service order No. 617366 dated 07/02/2024.

COIMBATORE Area : SS4

Model: 40101701SD01254/SIC 12TTC3-WWA SPLIT 3S \*\*\*\*\*\* SRN \*\*\*\*\*

Product Category : AIR CONDITIONER

Defective Product Code: 40101701SD01254 SIC 12TTC3-WWA SPLIT 3S

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230300008SA07261

Invoice No : 11016875 Invoice Date : 13/04/2023

DOP : 13/04/2023

DEALER / CUSTOMER : DEALER Damage/Defective : Damaged

PRA submitted by : Marudhudurai R Customer / Dealer Code : 40000E

Customer / Dealer Name : VASANTH & CO VASANTH & CO

Address: VASANTH & CO VASANTH & CO NO: 1413/27/5 , KARUR BYPASS ROAD,

NNAMALAI NAGAR , THILLAI NAGAR , TIRUCHIRAPPALLI ,

City: Thillai Nagar S.O

Telephone Number: 8667674382 Mobile Number : 9944288028

Observation text: Defect wrongly updated as damage Gas leak in ODU-4-5-23

Dealer replaced to customer on approval

Approval remark: GAS LEAK - CUST CASE- NOT ACCEPTING REPAIR. REPLACED THRU D

EALER.

Sanction text: gas leak problem in the machine

Kindly take necessary action. ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than abo ve sanction no. stands void.
- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective servic e executive.