

Dear KHANGAN/ADHI

Sanction No. SS4/W/102136 dated 04/03/2024 has been generated in reference to Service order No. 381874 dated 23/02/2024.

Area : SS4 COIMBATORE

Model : 52141601SD00418/WTEON VLVT 70 5.0 FDTN MTBK

Replacement Product Code : 52141601SD00418 WTEON VLVT 70 5.0 FDTN MTBK

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00418 WTEON VLVT 70 5.0 FDTN MTBK

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240100418FW00252XL

Invoice No : 0000000

Invoice Date : 13/02/2024

DOP : 13/02/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : SUSPENSION MECHANISM#VIBRATION #APPLIANCE TO BE REPLACED

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : JEYANTHI JEYANTHI

Address : JEYANTHI JEYANTHI NO 1/50 ;NORTH STREET ; AGRAHARAM ; THANJAVUR  
MIDDLE STREET

City: Nadukaveri

Telephone Number : 8277337018

Mobile Number : 8277337018

Observation text: Washer over vibration while running Customer not allowing to repair Appliance to be replaced

Approval remark: vibration case. checked without load as well. checked balance. Customer further not allowed to repair. DOP 13/2/24

Sanction text: Approved as a special case

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.