

Dear KHANGAN/ADHI

Sanction No. SS4/A/100969 dated 06/03/2024 has been generated in reference to Service order No. 600280 dated 04/03/2024.

Area : SS4 COIMBATORE

Model : 40101701SD01061/DSS 18TI3R32-RWA SPLIT

Replacement Product Code : 40101701SD01140 SIC 18DTC3-WWA SPLIT

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01061 DSS 18TI3R32-RWA SPLIT

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 231001061SA01492

Invoice No : 11005811

Invoice Date : 15/01/2024

DOP : 15/01/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 231001061SA01262

Nature Of Problem : Customer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : CONTROL CARD#IDU - MAIN/CONTROL PCB NOT WORKING#APPLIANCE TO BE REPLACED

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : PRIYA PRIYA

Address : PRIYA PRIYA NO.51/B TAGARAJAN CHATTAYAR ST SAKKALAI RD

City: TRICHY

Telephone Number : 9965884980

Mobile Number : 9965884980

Observation text: Main PCB defect -E6 error at demo Marriage gift case- Not allowing repair Discussed case for replacement

Approval remark: MAIN PCB DEFECT-CUST CASE-NEW MACHINE CUST NOT ACCEPTING REPAIR.

Sanction text: approved as a special case

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.