

Dear KHANGAN/ADHI

Sanction No. SS4/D/100224 dated 28/02/2024 has been generated in reference to Service order No. 374549 dated 31/01/2024.

Area : SS4 COIMBATORE

Model : 24131601SD00096/DH EPENTA 525D 41 CMFPT2M RW

Replacement Product Code : 24131601SD00067 DH EPENTA 425C 31CMFH2 M RW

Product Category : DEEP FREEZER

Defective Product Code : 24131601SD00096 DH EPENTA 525D 41 CMFPT2M RW

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 220600096CR00114

Invoice No : 11106132

Invoice Date : 15/01/2023

DOP : 15/01/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Functional_Defect_-_Not_repairable

Job Code Desc : SEALED SYSTEM#GAS LEAK - EVAPORATOR#APPLIANCE TO BE REPLACED

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : MOHAN RAJ MOHAN RAJ

Address : MOHAN RAJ MOHAN RAJ S/O RANGASWAMY; THIRTHAM PALAIYAM; MOHANUR;

City: Kattuputhur S.O

Telephone Number : 9150497445

Mobile Number : 8754050201

Observation text: Internal gas leak in Deep Freezer non repairable- Discussed with trainer Appliance to be replaced

Approval remark: GAS LEAK-DF CASE-NOT REPAIRABLE DISCUSSED WITH MOHAN AS WEL L.

Sanction text: internal leakage problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.