

Dear KHANGAN/ADHI/ajayes

Sanction No. SS4/W/102129 dated 29/02/2024 has been generated in reference to Service order No. 381888 dated 23/02/2024.

Area : SS4 COIMBATORE

Model : 52141601SD00356/WSEEDGE ULT 85 5.0 DB2 M CSGR

Replacement Product Code : 52141601SD00356 WSEEDGE ULT 85 5.0 DB2 M CSGR

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00356 WSEEDGE ULT 85 5.0 DB2 M CSGR

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240100356SW00988

Invoice No : 11142751

Invoice Date : 22/02/2024

DOP : 22/02/2024

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Transit from Mfg Plant / Bhiwandi to Branch

Damaged Part(Only For Appl) : Cabinet

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 1000 Labour Rs. 200 (Includes gas charging, if any)

Nature Of Problem : Dealer_Expectations_-_Not_allowing_Repairs

Job Code Desc : HATCH/LID/TOP COVER ASSEMBLY#TOP WASH LID BROKEN#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : GIRIYAS INVESTMENT PVT LTD GIRIYAS INVESTMENT PVT

Address : GIRIYAS INVESTMENT PVT LTD GIRIYAS INVESTMENT PVT LTD DOOR NO 698 SALEM MAIN; ROAD NEAR OLD RTO OFFICE, NAMAKKAL H O

City: Namakkal H O

Telephone Number : 8939830495

Mobile Number : 8939830495

Observation text: DAMAGED CASE,DEALER STOCKSET COMPLAINT.TOP PANNEL HEAVY DAMAGED & SPARE OBSOLETE. HENCE RC APPLIED STOCK AVAILABLE FOR RC. PLEASE APPROVE SIR

Approval remark: CABINET DAMAGED -TRANSIT/HANDLING DAMAGES.

Sanction text: dealer damaged case

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.