

Dear KHANGAN/ADHI

Sanction No. SS4/R/108385 dated 26/12/2023 has been generated in reference to Service order No. 335795 dated 16/10/2023.

Area : SS4 COIMBATORE

Model : 41103015SD00027/MR GBR 225L AE WHITE

Replacement Product Code : 41103015SD00027 MR GBR 225L AE WHITE

Product Category : REFRIGERATOR

Defective Product Code : 41103015SD00027 MR GBR 225L AE WHITE

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 201000027MR00075

Invoice No : 11066843

Invoice Date : 09/12/2020

DOP : 09/12/2020

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : WATER LEAKAGE#LEAK FROM INNER CABINET#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : GOVERNMENT PRIMARY HEALTH CENTE

Address : GOVERNMENT PRIMARY HEALTH CENTE MALLUR GOVERNMENT PRIMARY HEALTH CE
NTE OPP POLICE STATION

City: Mullur S.O

Telephone Number : 9444250236

Mobile Number : 9843865512

Observation text: DEFECTIVE COMPLAINT-WATER LEAKAGE FROM INNER CABINET AND
CANT ABLE TO REPAIR FURTHER, CUSTOMER ALSO EXPECTING FOR REPLACEMENT.

Approval remark: CABINET LEAK- TRIED REPAIRING. CUST CASE.

Sanction text: Approved as a special case

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.