

Dear KHANGAN/ADHI/ajayes

Sanction No. SS4/V/100008 dated 26/02/2024 has been generated in reference to Service order No. 378402 dated 12/02/2024.

Area : SS4 COIMBATORE

Model : 52141505SD00001/DWF EON VES 13Z STI GPGR

Replacement Product Code : 52141505SD00001 DWF EON VES 13Z STI GPGR

Product Category : DISHWASHER

Defective Product Code : 52141505SD00001 DWF EON VES 13Z STI GPGR

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 210200001DW01674

Invoice No : 11138317

Invoice Date : 24/12/2023

DOP : 24/12/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Damaged

Damage Happened During : Dealer / Retailer to Customer

Damaged Part(Only For Appl) : Cabinet,

Accountable By : Dealer

Estimate Cost To Repair : Spares Rs. 5000 Labour Rs. 500 (Includes gas charging, if any)

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : CABINET#CABINET - TRANSIT - DAMAGE#APPLIANCE TO BE REPLACED

PRA submitted by : Kumaraselvan R

Customer / Dealer Code : 40000E

Customer / Dealer Name : Mahesh M

Address : Mahesh M NO:110/10/1, BHARATHIYAR STREET,BARANI N AGAR, VANNARPET TAI TIRUNELVELI No

City: Vannarpettai S.O

Telephone Number : 9444020369

Mobile Number : 9444944369

Observation text: Cabinet damaged, Cust not allowing to do demo Pls appr RC from FG as per dlr policy, Stk avl RSM appr attached, Cust DOP: 24.12.23

Approval remark: CABINET DAMAGED -TRANSIT/HANDLING DAMAGES.

Sanction text: cabinet damaged in the machine Stock avl now ZUF15S

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.