

Dear KHANGAN/ADHI

Sanction No. SS4/A/100960 dated 16/02/2024 has been generated in reference to Service order No. 616433 dated 22/01/2024.

Area : SS4 COIMBATORE

Model : 40101701SD01061/DSS 18TI3R32-RWA SPLIT

Replacement Product Code : 40101701SD01061 DSS 18TI3R32-RWA SPLIT

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01061 DSS 18TI3R32-RWA SPLIT

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230601061SA01546

Invoice No : 11005323

Invoice Date : 21/06/2023

DOP : 21/06/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 230601061SA01031

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : CONTROL CARD#IDU - MAIN/CONTROL PCB NOT WORKING#APPLIANCE TO BE REPLACED

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : SIDDIK

Address : SIDDIK MUSLIM NADU ST NO/05 THUVARANKURICHI

City: Thuvarankurichi

Telephone Number : 9444518372

Mobile Number : 9444518372

Observation text: ODU PCB faulty - 4-8-23 cust not allowing to repair appliance to be replaced

Approval remark: ODU PCB FAULTY- CUST NOT ACCEPTING REPAIR

Sanction text: PCB problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.