

Dear KHANGAN/ADHI

Sanction No. SS4/A/100962 dated 24/02/2024 has been generated in reference to Service order No. 617888 dated 13/02/2024.

Area : SS4 COIMBATORE

Model : 40101701SD01061/DSS 18TI3R32-RWA SPLIT

\*\*\*\*\* SRN \*\*\*\*\*

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01061 DSS 18TI3R32-RWA SPLIT

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 231201061SA00095

Invoice No : 11005958

Invoice Date : 20/01/2024

DOP : 20/01/2024

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

PRA submitted by : Melvyn Joshuah

Customer / Dealer Code : 40000E

Customer / Dealer Name : SUPER ELECTRONICS M

Address : SUPER ELECTRONICS M NO.263/1,OPP DEEPIKA ELEC SHOP ANNA NAGAR KA

RUR MAIN ROAD PALLAPATTI

City: INUNGANUR B.O

Telephone Number :

Mobile Number : 9677944508

Observation text: IDU and UDO PCB problem sales return note Date of purchase 14 DECEMBER 2023

Approval remark: IDU AND ODU PCB DEFECT CUST NOT ACCEPTING REPAIR. REPLACED THRU DEALER.

Sanction text: approved as a special case

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.