

Dear KHANGAN/ADHI/ajayes

Sanction No. SS4/W/102122 dated 26/02/2024 has been generated in reference to Service order No. 377227 dated 09/02/2024.

Area : SS4 COIMBATORE

Model : 52141601SD00296/WTEON ALR C 70 5.0 FDANS GPGR

Replacement Product Code : 52141601SD00296 WTEON ALR C 70 5.0 FDANS GPGR

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00296 WTEON ALR C 70 5.0 FDANS GPGR

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230900296FW00419

Invoice No : 11135908

Invoice Date : 28/09/2023

DOP : 28/09/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Transit from Mfg Plant / Bhiwandi to Branch

Damaged Part(Only For Appl) : Cabinet

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 1000 Labour Rs. 200 (Includes gas charging, if any)

Nature Of Problem : Dealer_Expectations_-_Not_allowing_Repairs

Job Code Desc : CABINET#CABINET - PAINT SCRATCHED#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : SATHYA AGENCIES SERVICE SATHYA AGENCIES SERVICE

Address : SATHYA AGENCIES SERVICE SATHYA AGENCIES SERVICE NO:213, BANGALORE ROAD; PONMANI COMPLEX,, NEAR TALUK OFFICE OPPOSITE, KRISHNAGIRI

City: Krishnagiri H O

Telephone Number : 9600758572

Mobile Number : 9940912985

Observation text: CABINET FRONT DAMAGED. TWICE CABINET SPARE SPARE RECIEVED IN DAMAGED CONDITION. HENCE RC APPLIED STOCK AVAILABLE FOR RC. PLEASE APPROVE SIR

Approval remark: WASHER CABINET DAMAGED- TRANSIT/HANDLING DAMAGES. RECD CABINET DAMAGED

Sanction text: cabinet damaged in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.