

Dear KHANGAN/ADHI/ajayes

Sanction No. SS4/R/108867 dated 12/03/2024 has been generated in reference to Service order No. 384213 dated 01/03/2024.

Area : SS4 COIMBATORE

Model : 52141501SD02862/RD EMARVEL 207C TDF FU BL

Replacement Product Code : 52141501SD02862 RD EMARVEL 207C TDF FU BL

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02862 RD EMARVEL 207C TDF FU BL

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 231202862DR01731

Invoice No : 11140694

Invoice Date : 13/01/2024

DOP : 13/01/2024

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Transit from Mfg Plant / Bhiwandi to Branch

Damaged Part(Only For Appl) : Cabinet

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 1000 Labour Rs. 200 (Includes gas charging, if any)

Nature Of Problem : Dealer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : CABINET#CABINET - DAMAGED/DENTS & SCRATCHES - SIDE PANEL DENT# APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : NATIONAL AGENCIES NATIONAL AGENCIES

Address : NATIONAL AGENCIES NATIONAL AGENCIES PALACODE MAIN ROAD DHARMAPURI

City: Palacode S.O

Telephone Number : 9751636668

Mobile Number : 9600588747

Observation text: DAMAGED CASE,DEALER STOCKSET COMPLAINT.CABINET TOP DENT AND BUCKLING. STOCK AVAILABLE FOR RC . PLEASE APPROVE THE SAME SIR

Approval remark: CABINET DAMAGED -TRANSIT/HANDLING DAMAGES.

Sanction text: dealer damaged case

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.