

Dear KHANGAN/ADHI

Sanction No. SS4/A/100970 dated 06/03/2024 has been generated in reference to Service order No. 618605 dated 22/02/2024.

Area : SS4 COIMBATORE

Model : 40101701SD01126/SIC 18TTC3-WWA Split

Replacement Product Code : 40101701SD01127 SIC 18TTC3-WWB SPLIT

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01126 SIC 18TTC3-WWA Split

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230201126SA11634

Invoice No : 11055851

Invoice Date : 02/04/2023

DOP : 02/04/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 230201126SA10557

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : PRODUCT PACKING#BOTTOM THERMOCOL#ESTIMATE GIVEN

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : SELVAM SELVAM

Address : SELVAM SELVAM NO. 30A1/1189 LALBAHADUR SASTRI ROAD KUMBAKONAM

City: Banadurai

Telephone Number :

Mobile Number : 9488221133

Observation text: Gas leak in ODU condensor-2-4-23 Customer not allowing to repair Appliance to be replaced

Approval remark: Gas leak in ODU condenser. CUST NOT ACCEPTING REPAIR.

Sanction text: gas leak problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.