

Dear KHANGAN/ADHI/ajayes

Sanction No. SS4/R/108844 dated 04/03/2024 has been generated in reference to Service order No. 383402 dated 28/02/2024.

Area : SS4 COIMBATORE

Model : 52141501SD03253/RD ERIOPLS 205B THF ST GL

Replacement Product Code : 52141501SD03253 RD ERIOPLS 205B THF ST GL

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD03253 RD ERIOPLS 205B THF ST GL

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 231203253DR02239

Invoice No : 11100283

Invoice Date : 23/12/2023

DOP : 23/12/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Transit from Mfg Plant / Bhiwandi to Branch

Damaged Part(Only For Appl) : Cabinet

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 1000 Labour Rs. 200 (Includes gas charging, if any)

Nature Of Problem : Dealer_Expectations_-_Not_allowing_Repairs

Job Code Desc : CABINET#CABINET - DAMAGED/DENTS & SCRATCHES - SIDE PANEL REAR BOTTOM BUCKLING#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : POORVIKA APPLIANCES POORVIKA APPLIANCES

Address : POORVIKA APPLIANCES POORVIKA APPLIANCES PS NO 28/42 MOHAMAD ALI C LUB ROAD NR BUS STAND DHARMAPURI

City: Appavoo Nagar

Telephone Number : 9940755855

Mobile Number : 9940755855

Observation text: DAMAGED CASE,DEALER STOCKSET COMPLAINT.CABINET SIDE BOTTOM BUCKLING. STOCK AVAILABLE FOR RC PLEASE APPROVE THE SAME SIR.

Approval remark: SIDE PANEL DENT-TRANSIT/HANDLING DAMAGES.

Sanction text: Cabinet damaged in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.