

Dear KHANGAN/ADHI/ajayes

Sanction No. SS4/R/108875 dated 12/03/2024 has been generated in reference to Service order No. 385566 dated 06/03/2024.

Area : SS4 COIMBATORE

Model : 52141501SD02870/RD EMARVEL 207C THF AT WN

Replacement Product Code : 52141501SD02870 RD EMARVEL 207C THF AT WN

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02870 RD EMARVEL 207C THF AT WN

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240102870DR01906

Invoice No : 11006050

Invoice Date : 15/02/2024

DOP : 15/02/2024

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Transit from Mfg Plant / Bhiwandi to Branch

Damaged Part(Only For Appl) : Cabinet

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 1000 Labour Rs. 200 (Includes gas charging, if any)

Nature Of Problem : Dealer_Expectations_-_Not_allowing_Repairs

Job Code Desc : CABINET#CABINET - DAMAGED/DENTS & SCRATCHES - SIDE PANEL DENT# APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : D P R DIGITAL WORLD D P R DIGITAL WORLD

Address : D P R DIGITAL WORLD D P R DIGITAL WORLD NO:75 SHANMUGAMNAR STREET JINA ROAD NEAR ANJENIYAR TEMPLE TIRUPATTUR MAIN BAZER

City: Tirupattur Fort B.O

Telephone Number : 179228651

Mobile Number : 9443686127

Observation text: DAMAGED CASE,DEALER STOCKSET COMPLAINT.CABINET BACK DENT AND DAMAGED. STOCK AVAILABLE FOR RC PLEASE APPROVE THE SAME SIR

Approval remark: CABINET BACK SIDE DENT- NOT REPAIRABLE

Sanction text: cabinet damaged in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.