Dear KHANGAN/ADHI

Sanction No. SS4/R/108788 dated 25/02/2024 has been generated in reference to Service order No. 364697 dated 04/01/2024. COIMBATORE Area : SS4 Model : 52141501SD01383/RT EON 241 PC 3.4 SILKY BROWN Replacement Product Code : 52141501SD01383 RT EON 241 PC 3.4 SILKY BROWN ***** Replacement from Category Stock ***** Product Category : REFRIGERATOR Defective Product Code : 52141501SD01383 RT EON 241 PC 3.4 SILKY BROWN Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 180401383FR00212 Invoice No : NA Invoice Date : 14/01/2019 DOP : 14/01/2019 DEALER / CUSTOMER : CUSTOMER Damage/Defective : Defective Nature Of Problem : Fire_/_Burnt_Case Job Code Desc : EXTERNAL FACTORS#FIRE - EXTERNAL FACTOR#APPLIANCE TO BE REPLAC ED PRA submitted by : Marudhudurai R Customer / Dealer Code : 40000E Customer / Dealer Name : DHANALAKSHMI DHANALAKSHMI Address : DHANALAKSHMI DHANALAKSHMI KAYALUR ARALUR POST TIRUTAN MARUDHUR TH ALUKKA ARALUR PAREYA SIT City: Aralur B.O Telephone Number : 9360985766 Mobile Number : 6381525087 Observation text: Fire originated from Fan motor connector HO approval attac Category stock to be replaced hed Approval remark: FIRE CASE- APPROVED BY HO. Sanction text: Approved as per Rohit mail For Category machine replacement

Kindly take necessary action. ADHI

Note to commercial team -- In case of any deviation (to actual machine) to above details , than abo ve sanction no. stands void. - If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective servic e executive.