Dear KHANGAN/ADHI/ajayes

Sanction No. SS4/R/108883 dated 12/03/2024 has been generated in reference to Service order No. 386663 dated 09/03/2024. Area : SS4 COIMBATORE Model : 52141501SD02943/RT EONVIBE 346B HCIT ST RH Replacement Product Code : 52141501SD02943 RT EONVIBE 346B HCIT ST RH Product Category : REFRIGERATOR Defective Product Code : 52141501SD02943 RT EONVIBE 346B HCIT ST RH Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230702943FR00148 Invoice No : 11134280 Invoice Date : 30/08/2023 DOP : 30/08/2023 DEALER / CUSTOMER : DEALER Damage/Defective : Damaged Damage Happened During : Dealer / Retailer to Customer Damaged Part(Only For Appl) : MDoor,Cabinet,SidePanel Accountable By : Dealer Estimate Cost To Repair : Spares Rs. 5000 Labour Rs. 500 (Includes gas chargin q, if any) Nature Of Problem : Top_Dealer_Trade_policy Job Code Desc : MAIN DOOR#DOOR - DAMAGED/DENTS & SCRATCHES (METAL)#APPLIANCE T O BE REPLACED PRA submitted by : Kumaraselvan R Customer / Dealer Code : 40000E Customer / Dealer Name : SATHYA AGENCIES PVT LTD SATHYA AGENCIES PVT LTD Address : SATHYA AGENCIES PVT LTD SATHYA AGENCIES PVT LTD NO.124, ARUPPUKOTT AI ROAD, PERUNGUDI, MADURAI, LM; AIRPORT STOP City: Perungudi B.O Telephone Number : 7339452083 Mobile Number : 9003529985 Observation text: Main door dent, 52141501PA02254 Discontinued item Pls appr RC from FG as per dlr policy, Stk avl DOP: 30.08.23 Approval remark: MAIN DOOR DAMAGED-TRANSIT/HANDLING DAMAGES. SPARE OBSOLETE Sanction text: main Door damaged in the machine Kindly take necessary action. ADHI Note to commercial team -- In case of any deviation (to actual machine) to above details , than abo ve sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective servic e executive.