

Dear KHANGAN/ADHI

Sanction No. SS4/N/100043 dated 12/03/2024 has been generated in reference to Service order No. 385839 dated 07/03/2024.

Area : SS4 COIMBATORE

Model : 52141502SD00045/GME 725 CF2 PZ - PURPLE PETALS

Replacement Product Code : 52141502SD00045 GME 725 CF2 PZ - PURPLE PETALS

Product Category : MICROWAVE OWEN

Defective Product Code : 52141502SD00045 GME 725 CF2 PZ - PURPLE PETALS

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 210300045CM00328

Invoice No : 11005644

Invoice Date : 02/01/2024

DOP : 02/01/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : ENAMELLING PROBLEM (OVEN)

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : IMRAN IMRAN

Address : IMRAN IMRAN NO 25;THACHERI ROAD B A K ROAD TIRUPPATUR

City: Tirupattur Bazar

Telephone Number : 8825846128

Mobile Number : 8825846128

Observation text: CUSTOMER CASE. NEW MACHINE. PCB DEFECT & NOT WORKING. STOCK AVAILABLE FOR RC & PLEASE APPROVE CUS EXPECTATION ONLY FOR REPLACEMENT SIR.

Approval remark: PCB DEFECT-CUST CASE- NOT ACCEPTING REPAIR

Sanction text: Pcb problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.