

Dear KHANGAN/ADHI

Sanction No. SS4/R/108895 dated 16/03/2024 has been generated in reference to Service order No. 386831 dated 10/03/2024.

Area : SS4 COIMBATORE

Model : 52141501SD03343/RM EONVELVET 685 RIT IN ST

Replacement Product Code : 52141501SD03343 RM EONVELVET 685 RIT IN ST

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD03343 RM EONVELVET 685 RIT IN ST

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230603343MR00130

Invoice No : 11138013

Invoice Date : 10/11/2023

DOP : 10/11/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

Nature Of Problem : Dealer_replaced_to_customer_approved_by_Service

Job Code Desc : CONTROL CARD#DISPLAY - PCB ERRATIC DISPLAY#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : Vasanth and Co SALEM-3 - 1214

Address : Vasanth and Co SALEM-3 - 1214 NO 24 NEW BUS STAND WEST ROAD OPP A TC DEPO SALEM

City: Alagapuram

Telephone Number :

Mobile Number : 7824874439

Observation text: DEFECTIVE CASE.CUSTOMER COMPLAINT. MAIN DISPLAY PCB NOT WORKING & CUS NOT ALLOWED TO REPAIR. DEEA REPLACED TO CUSTOMER CASE. DOP-04/01/2024

Approval remark: MAIN DISPLAY PCB NOT WORKING- ESCALATION REPLACED THRU DEALER.

Sanction text: PCB problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.