## Dear KHANGAN/ADHI/ajayes

Sanction No. SS4/R/108929 dated 20/03/2024 has been generated in reference to Service order No. 388364 dated 14/03/2024.

Area: SS4 COIMBATORE

Model: 52141501SD03179/RD EDGEPRO 255C TAF MN BL

Replacement Product Code : 52141501SD03179 RD EDGEPRO 255C TAF MN BL

Product Category : REFRIGERATOR

Defective Product Code: 52141501SD03179 RD EDGEPRO 255C TAF MN BL

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240303179DR00179ZG

Invoice No : 11144264
Invoice Date : 13/03/2024

DOP: 13/03/2024

DEALER / CUSTOMER : DEALER Damage/Defective : Damaged

Damage Happened During : Transit from Branch to Dealer / Distributor / Cust

Damaged Part(Only For Appl) :
Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 600 Labour Rs. 300 (Includes gas charging , if any)

Nature Of Problem : Top\_Dealer\_Trade\_policy

Job Code Desc : CABINET#CABINET - DAMAGED/DENTS & SCRATCHES - SIDE PANEL REAR

BOTTOM BUKCLING#APPLIANCE TO BE REPLACED

PRA submitted by : Marudhudurai R Customer / Dealer Code : 40000E

Customer / Dealer Name : VEMBU SONS ELECTRONICS VEMBU SONS ELECTRONICS

Address: VEMBU SONS ELECTRONICS VEMBU SONS ELECTRONICS NO 49; MADURAI ROAD; CONTONMENT; TRICHY;

City: Bheema Nagar

Telephone Number: 9865458282 Mobile Number: 9865458282

Observation text: Side panel bottom damaged Top 150 dealer policy -EBO Ap

pliance to be replaced

Approval remark: CABINET DAMAGED FROM THE BASE-TRANSIT/HANDLING DAMAGES. LE

G BUCKLING. NOT REPAIRABLE.

Sanction text: cabinet damaged in the machine

Kindly take necessary action. ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.
- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective servic e executive.