

Dear KHANGAN/ADHI

Sanction No. SS4/A/100967 dated 02/03/2024 has been generated in reference to Service order No. 619238 dated 26/02/2024.

Area : SS4 COIMBATORE

Model : 40101701SD00791/EI 18IINV5R32 WWA

Replacement Product Code : 40101701SD01217 DSS 18II5R32 WWR

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD00791 EI 18IINV5R32 WWA

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240200007SA01515

Invoice No : 11020499

Invoice Date : 26/02/2024

DOP : 26/02/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 240200007OD02157UZ

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : EXTERNAL FACTORS#RAT/RODENT ENTRY DAMAGING PRODUCT#ADJUSTED / REFITTED / RECONNECTED

PRA submitted by : AVUDAIAPPAN S

Customer / Dealer Code : 40000E

Customer / Dealer Name : R KARTHIK VENKATESH R KARTHIK VENKATESH

Address : R KARTHIK VENKATESH R KARTHIK VENKATESH SMS GARDEN Milekal, Achampalyam

City: Allapalayam B.O

Telephone Number :

Mobile Number : 9092681389

Observation text: E1 ERROR- FAN MOTOR ISSUE CUST NOT ALLOWING REPAIR CUSTOMER WANTS REPLACEMENT- DOP 26.02.2024 FG REPLACEMENT- BUT NOT STOCK

Approval remark: E1 ERROR-FAN MOTOR ISSUE-CUST NOT ACCEPTING REPAIR

Sanction text: E-1 ERROR- FAN MOTOR ISSUE-CUST NOT ACCEPTING REPAIR. DOP 26TH FEB 2024

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.