

Dear KHANGAN/ADHI/ajayes

Sanction No. SS4/R/108928 dated 20/03/2024 has been generated in reference to Service order No. 388376 dated 14/03/2024.

Area : SS4 COIMBATORE

Model : 52141501SD02981/RT EONVALOR 310B RCIT MT BK

Replacement Product Code : 52141501SD02981 RT EONVALOR 310B RCIT MT BK

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02981 RT EONVALOR 310B RCIT MT BK

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240102981FR00110IP

Invoice No : 11143937

Invoice Date : 10/03/2024

DOP : 10/03/2024

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Transit from Branch to Dealer / Distributor / Cust

Damaged Part(Only For Appl) : MDoor

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 600 Labour Rs. 300 (Includes gas charging , if any)

Nature Of Problem : Dealer_replaced_to_customer_approved_by_Service

Job Code Desc : MAIN DOOR#DOOR - DAMAGED/DENTS & SCRATCHES (METAL)#APPLIANCE T O BE REPLACED

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : GANESH ENTERPRISES GANESH ENTERPRISES

Address : GANESH ENTERPRISES GANESH ENTERPRISES 9932, EP OFFICE OPPT. PUTHU KOTTAI

City: Pudukkottai

Telephone Number : 9751118071

Mobile Number : 9751118071

Observation text: Main door damage at demo-12-3-24 Dealer replaced to customer on approval Appliance to be replaced

Approval remark: MAIN DOOR DAMAGED-TRANSIT/HANDLING DAMAGES. AT DEMO

Sanction text: cabinet damaged in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.