

Dear KHANGAN/ADHI

Sanction No. SS4/R/108871 dated 12/03/2024 has been generated in reference to Service order No. 385646 dated 06/03/2024.

Area : SS4 COIMBATORE

Model : 52141501SD02392/RS EONVELVET 579 RFD PL ST

Replacement Product Code : 52141501SD02392 RS EONVELVET 579 RFD PL ST

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02392 RS EONVELVET 579 RFD PL ST

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 211002392SR00048

Invoice No : 16041098

Invoice Date : 05/02/2023

DOP : 27/05/2022

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

Nature Of Problem : Dealer\_replaced\_to\_customer\_approved\_by\_Service

Job Code Desc : SEALED SYSTEM#GAS LEAK - DRIER\_CONDENSOR JOINT#APPLIANCE TO BE REPLACED

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : MR KALIL. MR KALIL.

Address : MR KALIL. MR KALIL. NO -2 , NRJ ILLAM, NEW BUSTAN KUMBAKONAM,

City: BANADURAI

Telephone Number :

Mobile Number : 8668112505

Observation text: GAS leak in heatingcoil - City SPD case Dealer replaced to customer on approval Appliance to be replaced

Approval remark: GAS LEAK ESCALATED CASE CUST CALL DATE 20/1/24 CUST DOP 5/2/23- BILL ATTACHED

Sanction text: gas leak problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.