

Dear KHANGAN/ADHI

Sanction No. SS4/A/100968 dated 05/03/2024 has been generated in reference to Service order No. 618247 dated 17/02/2024.

Area : SS4 COIMBATORE

Model : 40101701SD00789/GIC 18TTC5-WVA

***** SRN *****

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD00789 GIC 18TTC5-WVA

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 220300789SA03920

Invoice No : 11095092

Invoice Date : 26/03/2022

DOP : 26/03/2022

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : SHARPRONICS SHARPRONICS

Address : SHARPRONICS SHARPRONICS 3/8/3 NEAR APT COMPLEX NEAR JOTHI SCHOOL
THARAMANGALAM JUNCTION MAIN ROAD

City: Tharamangalam

Telephone Number : 8220015552

Mobile Number : 8220015552

Observation text: CUSTOMER COMPLAINT. IDU WATTER DRIPPING CASE. CUS ESCALATE
D TO SHARP HO & NOT ALLOWED TECH TO REPAIR CUS DOP-23/04/2023. NO STOCK FOR
RC & SRN DONE

Approval remark: WATER DRIPPING-CUST CASE- ESCALATION PRA APPROVED CASE/NO S
TOCK.

Sanction text: approved as a special case

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than abo
ve sanction no. stands void.

- If any alteration required in above details than this document needs to be
regenerated (pdf format) through smartnet system. Contact respective servic
e executive.