

Dear KHANGAN/ADHI

Sanction No. SS4/A/100982 dated 23/03/2024 has been generated in reference to Service order No. 601901 dated 14/03/2024.

Area : SS4 COIMBATORE

Model : 40101701SD01061/DSS 18TI3R32-RWA SPLIT

***** SRN *****

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01061 DSS 18TI3R32-RWA SPLIT

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 231001061SA01470

Invoice No : CCK/1562/2023-24

Invoice Date : 14/12/2023

DOP : 14/12/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

PRA submitted by : Melvyn Joshua

Customer / Dealer Code : 40000E

Customer / Dealer Name : CITY AIRCONDITIONER M

Address : CITY AIRCONDITIONER M 51A,NACHIYAPPA 2ND STREET NEAR BUS STAND E RODE

City: ERODE EAST

Telephone Number :

Mobile Number : 9443780985

Observation text: IDU and UDO PCB problem customer used machine sales return note (Nonsalable condition) Date of purchased 14 DECEMBER 2023

Approval remark: IDU AND ODU PCB DEFECT CUST NOT ACCEPTING REPAIR. REPLACED THRU DEALER.

Sanction text: Pcb problem in the machine

Kindly take necessary action.

ADHI

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Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.