

Dear KHANGAN/ADHI/ajayes

Sanction No. SS4/R/108917 dated 16/03/2024 has been generated in reference to Service order No. 388864 dated 15/03/2024.

Area : SS4 COIMBATORE

Model : 52141501SD03292/RD EDGEPRO 230C TAF MN WN

Replacement Product Code : 52141501SD03292 RD EDGEPRO 230C TAF MN WN

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD03292 RD EDGEPRO 230C TAF MN WN

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 231103292DR00147

Invoice No : 11142682

Invoice Date : 21/02/2024

DOP : 21/02/2024

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Dealer / Retailer to Customer

Damaged Part(Only For Appl) : Cabinet,SidePanel

Accountable By : Dealer

Estimate Cost To Repair : Spares Rs. 5000 Labour Rs. 500 (Includes gas charging, if any)

Nature Of Problem : Top_Dealer_Trade_policy

Job Code Desc : CABINET#CABINET - DAMAGED/DENTS & SCRATCHES - SIDE PANEL REAR BOTTOM BUCKLING#APPLIANCE TO BE REPLACED

PRA submitted by : Kumaraselvan R

Customer / Dealer Code : 40000E

Customer / Dealer Name : SATHYA AGENCY SATHYA AGENCY

Address : SATHYA AGENCY SATHYA AGENCY NO :686 THENKASI RD; RAJAPALAYAM

City: RAJAPALAYAM

Telephone Number : 9003930985

Mobile Number : 9003930985

Observation text: Cabinet bottom leg buckling, Repair not possible Pls appr RC from FG as per dlr policy, Stk avl DOP: 21.02.24

Approval remark: BOTTOM BUCKLING-TRANSIT/HANDLING DAMAGES.

Sanction text: Cabinet damaged in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.