Dear KHANGAN/ADHI/ajayes

Sanction No. SS4/R/108973 dated 27/03/2024 has been generated in reference to Service order No. 389903 dated 18/03/2024. COIMBATORE Area : SS4 Model : 52141501SD02864/RD EMARVEL 207C TDF AT BL \*\*\*\*\* SRN \*\*\*\*\* Product Category : REFRIGERATOR Defective Product Code : 52141501SD02864 RD EMARVEL 207C TDF AT BL Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 231002864DR00531 Invoice No : 11138315 Invoice Date : 18/11/2023 DOP : 18/11/2023 DEALER / CUSTOMER : DEALER Damage/Defective : Damaged PRA submitted by : AVUDAIAPPAN S Customer / Dealer Code : 40000E Customer / Dealer Name : VASS ECGENIC VASS ECGENIC Address : VASS ECGENIC VASS ECGENIC 15/1NEW TEXIONE STREETB VADAKA PALAYAM ROAD PALLADAM City: Palladam S.O Telephone Number : Mobile Number : 8344683447 Observation text: BOTTOM BUCKLING CASE- NOT REPAIRABLE DEALER WANTS REPLACEM ENT DOP 18.11.2023 SRN DUE TO STOCK UNAVAILABILITY Approval remark: SIDE PANLE BUCKLING-TRANSIT/HANDLING DAMAGES. NOT FEASIBLE TO REPAIR. Sanction text: cabinet damaged in the machine Kindly take necessary action. ADHI Note to commercial team -- In case of any deviation ( to actual machine ) to above details , than abo ve sanction no. stands void. - If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective servic e executive.