

Dear KHANGAN/ADHI/ajayes

Sanction No. SS4/R/108982 dated 27/03/2024 has been generated in reference to Service order No. 391330 dated 22/03/2024.

Area : SS4 COIMBATORE

Model : 52141501SD03152/RD EDGE 205A THF GN WN

\*\*\*\*\* SRN \*\*\*\*\*

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD03152 RD EDGE 205A THF GN WN

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 231003152DR01272

Invoice No : 11136530

Invoice Date : 14/10/2023

DOP : 14/10/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

PRA submitted by : AVUDAIAPPAN S

Customer / Dealer Code : 40000E

Customer / Dealer Name : DHANAJIVA METAL MART DHANAJIVA METAL MART

Address : DHANAJIVA METAL MART DHANAJIVA METAL MART DEVIGAMANI COMPLEX VANJI PALAYA AVINASI MAIN ROAD ANAIPALAYAM

City: Tirupur Bazaar S.O

Telephone Number : 9698217657

Mobile Number : 9698217657

Observation text: COMPRESSOR NOISE ISSUE- DEALER REPLACED TO CUST DEALER WANTS REPLACEMENT DOP 18.11.2023 DIST ESCALATION SRN DUE TO STOCK UNAVAILABILITY

Approval remark: COMPRESSOR NOISE CASE- CUST CASE REPLACED THRU DEALER.

Sanction text: compressor problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.