

Dear KHANGAN/ADHI

Sanction No. SS4/R/108986 dated 27/03/2024 has been generated in reference to Service order No. 390282 dated 19/03/2024.

Area : SS4 COIMBATORE

Model : 52141501SD02929/RT EONALPHA 270B RI AR BL

Replacement Product Code : 52141501SD02929 RT EONALPHA 270B RI AR BL

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02929 RT EONALPHA 270B RI AR BL

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240102929FR00717ZV

Invoice No : 00

Invoice Date : 07/03/2024

DOP : 07/03/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : ELECTRICAL POINT / WIRING / FUSE# CABINET INTERNAL WIRING SHORT / OPEN#APPLIANCE TO BE REPLACED

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : KESAVAN KESAVAN

Address : KESAVAN KESAVAN V THURAU, SAMAYAPURAM, TRICHY DST

City: SAMAYAPURAM

Telephone Number : 9442828709

Mobile Number : 9443528709

Observation text: Electrical wiring short inside cabinet-7-3-24 Customer not allowing to repair Appliance to be replaced

Approval remark: Electrical wiring short circuit- discussed with trainer as well. Cust not accepting repair

Sanction text: approved as a special case

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.