

Dear KHANGAN/ADHI/ajayes

Sanction No. SS4/W/102172 dated 27/03/2024 has been generated in reference to Service order No. 387904 dated 13/03/2024.

Area : SS4 COIMBATORE

Model : 52141601SD00418/WTEON VLVT 70 5.0 FDTN MTBK

Replacement Product Code : 52141601SD00418 WTEON VLVT 70 5.0 FDTN MTBK

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00418 WTEON VLVT 70 5.0 FDTN MTBK

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230900418FW01218

Invoice No : 11139518

Invoice Date : 23/12/2023

DOP : 23/12/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Transit from Branch to Dealer / Distributor / Cust

Damaged Part(Only For Appl) : Cabinet

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 600 Labour Rs. 300 (Includes gas charging , if any)

Nature Of Problem : Top_Dealer_Trade_policy

Job Code Desc : CABINET#CABINET - PAINT SCRATCHED#APPLIANCE TO BE REPLACED

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : VASANTH & CO VASANTH & CO

Address : VASANTH & CO VASANTH & CO GUDOUN NO. 11 A/C SENTAL WAREHOUSE EVR

SALAI KK NAGAR THIRUCHI

City: K.K.NAGAR S.O

Telephone Number : 7824061080

Mobile Number : 7824061079

Observation text: Cabinet damaged in washer Top 150 dealer policy - Carton box attached Appliance to be replaced

Approval remark: WASHER CABINET DAMAGED- TRANSIT/HANDLING DAMAGES VASANTH & CO

Sanction text: Top 150 dealer damaged policy case

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.