

Dear KHANGAN/ADHI/ajayes

Sanction No. SS4/R/108952 dated 23/03/2024 has been generated in reference to Service order No. 385327 dated 05/03/2024.

Area : SS4 COIMBATORE

Model : 52141501SD03366/RD ERIOPLS 205A THF CH WN

Replacement Product Code : 52141501SD03366 RD ERIOPLS 205A THF CH WN

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD03366 RD ERIOPLS 205A THF CH WN

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 231203366DR00501

Invoice No : 11139745

Invoice Date : 27/12/2023

DOP : 27/12/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Transit from Branch to Dealer / Distributor / Cust

Damaged Part(Only For Appl) : TopLidOrCover

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 1000 Labour Rs. 200 (Includes gas charging, if any)

Nature Of Problem : Dealer_Expectations_-_Not_allowing_Repairs

Job Code Desc : COMPRESSOR#JAMMED TRIP / HOT#APPLIANCE TO BE REPLACED

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : VENKATESAN VENKATESAN

Address : VENKATESAN VENKATESAN SRI AMBAL PATHIRAKADI; TOLL GATE ST: KARAM AKUDI:

City: KARAMBAKUDI S.O

Telephone Number : 9095713711

Mobile Number : 9629400867

Observation text: Compressor dead Dealer not allowing to repair Appliance to be replaced

Approval remark: COMPRESSOR DEAD- DEALER STOCK SET CASE DEALER IS EXPECTING REPLACEMENT ONLY.

Sanction text: compressor problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.