

Dear KHANGAN/ADHI

Sanction No. SS4/R/109018 dated 30/03/2024 has been generated in reference to Service order No. 392841 dated 27/03/2024.

Area : SS4 COIMBATORE

Model : 52141501SD03267/RT EONALPHA 250B RI ST GL

Replacement Product Code : 52141501SD03267 RT EONALPHA 250B RI ST GL

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD03267 RT EONALPHA 250B RI ST GL

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 231003267FR01062

Invoice No : 11138614

Invoice Date : 04/12/2023

DOP : 04/12/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : COMPRESSOR#JAMMED#APPLIANCE TO BE REPLACED

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : Krishna Kumar Krishna Kumar

Address : Krishna Kumar Krishna Kumar NO-13/12 RAJA STREET , PONMALAIPATTI , TIRUCHIRAPPALLI

City: PONMALAIPATTI S.O

Telephone Number : 9524670525

Mobile Number : 9965153551

Observation text: Compressor jammed-4-12-23 Customer wants replacement only
Appliance to be replaced

Approval remark: COMPRESSOR JAMMED CASE- CUST CASE. NOT ACCEPTING REPAIR.

Sanction text: Compressor problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.