

Dear KHANGAN/ADHI

Sanction No. SS4/D/100232 dated 30/03/2024 has been generated in reference to Service order No. 389169 dated 16/03/2024.

Area : SS4 COIMBATORE

Model : 24131601SD00067/DH EPENTA 425C 31CMFH2 M RW

***** SRN *****

Product Category : DEEP FREEZER

Defective Product Code : 24131601SD00067 DH EPENTA 425C 31CMFH2 M RW

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 220800067CR00374

Invoice No : 11134409

Invoice Date : 30/08/2023

DOP : 30/08/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : SHARPTRONICS SHARPTRONICS

Address : SHARPTRONICS SHARPTRONICS 197/9;BLOCK I,SRI MALAIYANDI; PATTINAM,
SITHTHAR KOVIL MAIN ROAD,KANTHANPATTI, SALEM

City: Suramangalam H O

Telephone Number : 7708194094

Mobile Number : 9894723307

Observation text: SEADLED SYSTEM UNABLE TO FIND GAS LEAK-INNER LEAK DEALER R
EPLACED TO CUSTOMER DIRECTLY WITHOUT SER APPROVAL - CUS DOP-14/03/2024. PLS
APPROVE SIR

Approval remark: INNER LEAK- DF CASE-CUST NOT ACCEPTING REPAIR REPLACED BY D
EALER

Sanction text: Sealed system problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than abo
ve sanction no. stands void.

- If any alteration required in above details than this document needs to be
regenerated (pdf format) through smartnet system. Contact respective servic
e executive.