Dear KHANGAN/ADHI

Sanction No. SS4/R/108985 dated 27/03/2024 has been generated in reference to Service order No. 391282 dated 22/03/2024. COIMBATORE Area : SS4 Model : 52141501SD03151/RD EDGE 205A THF GL WN Replacement Product Code : 52141501SD03151 RD EDGE 205A THF GL WN Product Category : REFRIGERATOR Defective Product Code : 52141501SD03151 RD EDGE 205A THF GL WN Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240103151DR04013 Invoice No : 11142315 Invoice Date : 14/02/2024 DOP : 14/02/2024 DEALER / CUSTOMER : DEALER Damage/Defective : Defective Nature Of Problem : Dealer_replaced_to_customer_approved_by_Service Job Code Desc : SEALED SYSTEM#GAS LEAK - UNABLE TO IDENTIFY#APPLIANCE TO BE RE PLACED PRA submitted by : Kumaraselvan R Customer / Dealer Code : 40000E Customer / Dealer Name : SURIYA & CO SURIYA & CO Address : SURIYA & CO SURIYA & CO BUS STAND MAIN RD, SURANDAI TIRUNELVELI, City: Surandai S.O Telephone Number : 9944393988

Mobile Number : 9788590927 Observation text: Gas leak, Cust ret to dlr due to not ok for repair Pls app r RC from FG as per dlr policy, Stk avl Cust DOP: 10.03.24 Approval remark: GAS LEAK-CUST CASE- NEW MACHINE REPLACED THRU DEALER. Sanction text: gas leak problem in the machine

Kindly take necessary action. ADHI

Note to commercial team -- In case of any deviation (to actual machine) to above details , than abo ve sanction no. stands void. - If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective servic e executive.