

Dear KHANGAN/ADHI/ajayes

Sanction No. SS4/R/108988 dated 27/03/2024 has been generated in reference to Service order No. 391629 dated 23/03/2024.

Area : SS4 COIMBATORE

Model : 52141501SD02977/RT EONVALOR 310B RCIT JD PR

Replacement Product Code : 52141501SD02977 RT EONVALOR 310B RCIT JD PR

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02977 RT EONVALOR 310B RCIT JD PR

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230102977FR00643

Invoice No : 11141472

Invoice Date : 22/03/2024

DOP : 22/03/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Damaged

Damage Happened During : Dealer / Retailer to Customer

Damaged Part(Only For Appl) :

Accountable By : Dealer

Estimate Cost To Repair : Spares Rs. 3500 Labour Rs. 600 (Includes gas charging, if any)

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : CABINET#CABINET - DAMAGED/DENTS & SCRATCHES - TABLE TOP#APPLIANCES TO BE REPLACED

PRA submitted by : AVUDAIAPPAN S

Customer / Dealer Code : 40000E

Customer / Dealer Name : RAJA RAJA

Address : RAJA RAJA PERUMAL KOIL STREET VEERA PANDI TIRUPUR

City: T.C.Market S.O

Telephone Number : 9364486810

Mobile Number : 9364486810

Observation text: TOP CORNER DENT- NOT REPAIRABLE FOUND DURING DEMO DOP 22.03.2024 CUSTOMER WANTS REPLACEMENT

Approval remark: CABINET DENT FROM THE TOP-TRANSIT/HANDLING DAMAGES.

Sanction text: cabinet damaged in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.