

Dear KHANGAN/ADHI

Sanction No. SS4/D/100233 dated 30/03/2024 has been generated in reference to Service order No. 390661 dated 20/03/2024.

Area : SS4 COIMBATORE

Model : 24131601SD00103/DH EPENTA 625D 41 CMFH3M RW

Replacement Product Code : 24131601SD00113 DH EPENTA 625E 3HCN RW

Product Category : DEEP FREEZER

Defective Product Code : 24131601SD00103 DH EPENTA 625D 41 CMFH3M RW

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230500103CR00272

Invoice No : LAll

Invoice Date : 29/07/2023

DOP : 29/07/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : SEALED SYSTEM#GAS LEAK - EVAPORATOR#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : BABU BABU

Address : BABU BABU BEEF MUTTON STALL, VANGAL ROAD,

City: KARUR BAZAAR

Telephone Number : 9791887884

Mobile Number : 9791887884

Observation text: DEFECTIVE CASE. CUSTOMER COMPLAINT. SEALED SYSTEM GAS LEAK -ALLOY LIINE GAS LEAK. CUS WANT RC FOR THE SAME ,PLEASE APPROVE THE SAME SI R.

Approval remark: GA LEAK-DF CASE CUST NOT ACCEPTING REPAIR.

Sanction text: Gas leak problem in the machine

Kindly take necessary action.

ADHI

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Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.