

Dear KHANGAN/ADHI

Sanction No. SS4/A/100999 dated 03/04/2024 has been generated in reference to Service order No. 605557 dated 01/04/2024.

Area : SS4 COIMBATORE

Model : 40101701SD01254/SIC 12TTC3-WWA SPLIT 3S

***** SRN *****

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01254 SIC 12TTC3-WWA SPLIT 3S

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240200008SA01530AQ

Invoice No : 11102846

Invoice Date : 29/02/2024

DOP : 29/02/2024

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

PRA submitted by : AVUDAIAPPAN S

Customer / Dealer Code : 40000E

Customer / Dealer Name : VENUS HOME APPLIANCES VENUS HOME APPLIANCES

Address : VENUS HOME APPLIANCES VENUS HOME APPLIANCES NO;12/5B,SAKTHI MAIN ROAD, SIRUMUGAI, COIMBATORE,

City: Sirumugai

Telephone Number : 9790529145

Mobile Number : 9976689078

Observation text: GAS LEAK FOUND DURING DEMO- DEALER REPLACED DEALER WANTS REPLACEMENT DOP 23.03.2024 SRN DUE TO STOCK UNAVAILABILITY

Approval remark: GAS LEAK - CUST CASE-NEW MACHINE- AT DEMO. REPLACED THRU DEALER.

Sanction text: Gas leak problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.