

Dear KHANGAN/ADHI/ajayes

Sanction No. SS4/W/102177 dated 30/03/2024 has been generated in reference to Service order No. 387177 dated 11/03/2024.

Area : SS4 COIMBATORE

Model : 52141601SD00387/WTEON ADR 65 5.0 FDTN GPGR

Replacement Product Code : 52141601SD00387 WTEON ADR 65 5.0 FDTN GPGR

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00387 WTEON ADR 65 5.0 FDTN GPGR

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 231200387FW00419

Invoice No : 11139858

Invoice Date : 29/12/2023

DOP : 29/12/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Transit from Branch to Dealer / Distributor / Cust

Damaged Part(Only For Appl) : Cabinet

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 500 Labour Rs. 300 (Includes gas charging , if any)

Nature Of Problem : Dealer_Expectations_-_Not_allowing_Repairs

Job Code Desc : CABINET#CABINET - PAINT SCRATCHED#APPLIANCE TO BE REPLACED

PRA submitted by : Hiteshwaran G

Customer / Dealer Code : 40000E

Customer / Dealer Name : SRI SARASWATHI STORE

Address : SRI SARASWATHI STORE 3/328 MAIN ROAD ANNALLOOR ALATHUR

City: ALATHUR GATE B.O

Telephone Number : 8610016239

Mobile Number : 8610016239

Observation text: Cabinet damage in washer Dealer not allowing to repair Appliance to be replaced

Approval remark: CABINET DAMAGED FROM THE BASE-TRANSIT/HANDLING DAMAGES.

NOT FEASIBLE TO REPAIR

Sanction text: Cabinet damaged in the game

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.