

Dear KHANGAN/ADHI/ajayes

Sanction No. SS4/R/108958 dated 25/03/2024 has been generated in reference to Service order No. 387106 dated 11/03/2024.

Area : SS4 COIMBATORE

Model : 52141501SD02929/RT EONALPHA 270B RI AR BL

Replacement Product Code : 52141501SD02929 RT EONALPHA 270B RI AR BL

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02929 RT EONALPHA 270B RI AR BL

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230902929FR01649

Invoice No : 11142909

Invoice Date : 25/02/2024

DOP : 25/02/2024

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Transit from Branch to Dealer / Distributor / Cust

Damaged Part(Only For Appl) : SidePanel,

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 300 Labour Rs. 300 (Includes gas charging , if any)

Nature Of Problem : Top_Dealer_Trade_policy

Job Code Desc : CABINET#CABINET - DAMAGED/DENTS & SCRATCHES - SIDE PANEL REAR BOTTOM BUCKLING#APPLIANCE TO BE REPLACED

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : VASANTH & GO VASANTH & CO

Address : VASANTH & GO VASANTH & CO NO 66; MODHILAL ST; KUMBAKONAM;

City: Kumbakonam City

Telephone Number : 9994949772

Mobile Number : 9994949772

Observation text: Side panel Dent-dealer wants RC only Top 150 dealer policy Appliance to be replaced

Approval remark: SIDE PANEL BUCKLING-TRANSIT/HANDLING DAMAGES NOT FEASIBLE TO REPAIR.

Sanction text: cabinet damaged in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.