

Dear KHANGAN/ADHI

Sanction No. SS4/R/108926 dated 20/03/2024 has been generated in reference to Service order No. 386140 dated 08/03/2024.

Area : SS4 COIMBATORE

Model : 52141501SD02947/RT EONVIBE 366B HCIT MT BK

Replacement Product Code : 52141501SD02947 RT EONVIBE 366B HCIT MT BK

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02947 RT EONVIBE 366B HCIT MT BK

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230702947FR00276

Invoice No : 11132722

Invoice Date : 12/08/2023

DOP : 12/08/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : COMPRESSOR#JAMMED#APPLIANCE TO BE REPLACED

PRA submitted by : AVUDAIAPPAN S

Customer / Dealer Code : 40000E

Customer / Dealer Name : KALAIARASAN DEVASIGAMANI KALAIARASAN DEVASIGAMANI

Address : KALAIARASAN DEVASIGAMANI KALAIARASAN DEVASIGAMANI 6/31 PILLAYAR KO VIL STREET; SOMANUR K M PATTI SULUR, NEAR SELVAM MILK DAIRY; COIMBATORE.

City: Neelikonampalayam

Telephone Number : 7598486130

Mobile Number : 9944232703

Observation text: COMPRESSOR JAMMED- CUST NOT ALLOWING REPAIR CUSTOMER WANTS REPLACEMENT DOP 12.08.2023 FG REPLACEMENT

Approval remark: COMPRESSOR JAMMED- CUST CASE- NOT ACCEPTING REPAIR.

Sanction text: compressor problem in the machine 52141501SD02946

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.