Dear KHANGAN/ADHI/ajayes

Sanction No. SS4/R/109032 dated 02/04/2024 has been generated in reference to Service order No. 392522 dated 26/03/2024. COIMBATORE Area : SS4 Model : 52141501SD03179/RD EDGEPRO 255C TAF MN BL ***** SRN ***** Product Category : REFRIGERATOR Defective Product Code : 52141501SD03179 RD EDGEPRO 255C TAF MN BL Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 231203179DR00086 Invoice No : 11101822 Invoice Date : 31/01/2024 DOP : 31/01/2024 DEALER / CUSTOMER : DEALER Damage/Defective : Damaged PRA submitted by : ABISHEGK.R Customer / Dealer Code : 40000E Customer / Dealer Name : POORVIKA APPLAINCES POORVIKA APPLAINCES Address : POORVIKA APPLAINCES POORVIKA APPLAINCES NO:23/4, THIRUVALLUVAR HIGH ROA D MADAVILAKAM VILLAGE, THIRUMAL ISAI. City: Dharmapuri H O Telephone Number : 8754572855 Mobile Number : 9952675060 Observation text: DAMAGED CASE, DEALER STOCKSET COMPLAINT. CABINET BOTTOM DEN T AND DAMAGED NO STOCK FOR RC AND PROCES FOR SRN PLEASE APPROVE THE SAME SI R Approval remark: SIDE PANEL BUCKLING- TRANSIT/HANDLING DAMAGES REPAIR NOT FE ASIBLE. Sanction text: Cabinet damaged in the machine Kindly take necessary action. ADHI Note to commercial team -- In case of any deviation (to actual machine) to above details , than abo ve sanction no. stands void. - If any alteration required in above details than this document needs to be

regenerated (pdf format) through smartnet system. Contact respective servic e executive.