

Dear KHANGAN/ADHI

Sanction No. SS4/R/108836 dated 04/03/2024 has been generated in reference to Service order No. 380941 dated 20/02/2024.

Area : SS4 COIMBATORE

Model : 52141501SD02947/RT EONVIBE 366B HCIT MT BK

Replacement Product Code : 52141501SD02947 RT EONVIBE 366B HCIT MT BK

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02947 RT EONVIBE 366B HCIT MT BK

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230602947FR00853

Invoice No : 11130414

Invoice Date : 07/08/2023

DOP : 07/08/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : WATER LEAKAGE/SWEATING#SWEATING - MIDDLE PIECE (FF)#APPLIANCE TO BE REPLACED

PRA submitted by : AVUDAIAPPAN S

Customer / Dealer Code : 40000E

Customer / Dealer Name : NIRMALA DEVI NIRMALA DEVI

Address : NIRMALA DEVI NIRMALA DEVI 3/505; KRISH ILLYAM; SIVAN SAKTHI GARDE RN; SARKAR SAMAKULAM Near Tea Shop

City: Sarkar Samakulam

Telephone Number : 8248321966

Mobile Number : 8940765399

Observation text: INTERNAL SWEATING ISSUE- TRIED REPAIRS NOT ALLOWIN CUSTOMER WANTS REPLACEMENT DOP 07.08.2023 FG REPLACEMENT

Approval remark: INTERNAL SWEATING-CUST CASE-NOT ACCEPTING REPAIR

Sanction text: Approved as a special case 52141501SD02946

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.