

Dear KHANGAN/ADHI/ajayes

Sanction No. SS4/R/109037 dated 03/04/2024 has been generated in reference to Service order No. 393609 dated 29/03/2024.

Area : SS4 COIMBATORE

Model : 52141501SD03298/RD EDGEPRO 230C TDF ZN WN

Replacement Product Code : 52141501SD03298 RD EDGEPRO 230C TDF ZN WN

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD03298 RD EDGEPRO 230C TDF ZN WN

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 231103298DR00142

Invoice No : 11140291

Invoice Date : 06/01/2024

DOP : 06/01/2024

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Transit from Mfg Plant / Bhiwandi to Branch

Damaged Part(Only For Appl) : Cabinet

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 1000 Labour Rs. 200 (Includes gas charging, if any)

Nature Of Problem : Dealer_Expectations_-_Not_allowing_Repairs

Job Code Desc : CABINET#CABINET - DAMAGED/DENTS & SCRATCHES - SIDE PANEL DENT# APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : GIRIYAS GIRIYAS

Address : GIRIYAS GIRIYAS 1/1, TENNAGARAM MAIN ROAD, OPP RC CHRUCH, DHARMA PURI

City: Dharmapuri H O

Telephone Number : 8939837222

Mobile Number : 8939835222

Observation text: DAMAGED CASE,DEALER STOCKSET COMPLAINT.CABINET BOTTOM DENT AND DAMAGED. STOCK AVAILABLE FOR RC PLEASE APPROVE THE SAME SIR

Approval remark: SIDE PANEL BUCKLING- TRANSIT/HANDLING DAMAGES

Sanction text: cabinet damaged in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.