

Dear KHANGAN/ADHI

Sanction No. SS4/R/109060 dated 07/04/2024 has been generated in reference to Service order No. 395672 dated 05/04/2024.

Area : SS4 COIMBATORE

Model : 52141501SD03343/RM EONVELVET 685 RIT IN ST

Replacement Product Code : 52141501SD03343 RM EONVELVET 685 RIT IN ST

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD03343 RM EONVELVET 685 RIT IN ST

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230803343MR00458

Invoice No : 159753

Invoice Date : 26/02/2024

DOP : 26/02/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : SEALED SYSTEM#GAS LEAK - UNABLE TO IDENTIFY#APPLIANCE TO BE REPLACED

PRA submitted by : Avudaiappan S

Customer / Dealer Code : 40000E

Customer / Dealer Name : PREMA ANAND RAO PREMA ANAND RAO

Address : PREMA ANAND RAO PREMA ANAND RAO 1602; THRICHY RD; COIMBATORE RAM ANATHAPURAM

City: Ramanathapuram Cbt

Telephone Number : 9944931173

Mobile Number : 8300412172

Observation text: Gas leak case- unable to identify customer wants replacement dop 26.02.2024 fg replacement- stock available

Approval remark: GAS LEAK - CUST CASE-NEW MACHINE.

Sanction text: Gas leak problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.